

## NATIONAL EDITION

## **GREENSHIELD CONTACT CENTRE 2024 HOLIDAY HOURS**

Tuesday, December 24	Closed
Wednesday, December 25	Closed
Thursday, December 26	Closed
Friday, December 27	8:30am to 8:30pm EST
Monday, December 30	8:30am to 8:30pm EST
Tuesday, December 31	8:30am to 8:30pm EST
Wednesday, January 1	Closed

Our regular business hours (8:30 a.m. to 8:30 p.m. ET, Monday to Friday) resume on Thursday, January 2, 2025.

## **NKS ASSIST 2024 HOLIDAY HOURS**

Tuesday, December 24	8:00am to 6:00pm EST
Wednesday, December 25	Closed
Thursday, December 26	Closed
Friday, December 27	8:00am to 6:00pm EST
Monday, December 30	8:00am to 6:00pm EST
Tuesday, December 31	8:00am to 6:00pm EST
Wednesday, January 1	Closed

Our regular business hours (8:00 a.m. to 8:00 p.m. ET, Monday to Thursday, 8:00 a.m. to 6:00 p.m. ET, Friday) will resume on Thursday, January 2, 2025.

## PINS FOR OSTOMY SUPPLIES NOW AVAILABLE

GreenShield Specific PINS are now available on <u>providerConnect</u> for Ostomy supplies. The "<u>Frequently Used PINs for</u> <u>Billing Purposes</u>" document has been updated under the Pharmacy Manual section of "What You Need."